Trade Remedies Authority

AD0087: Anti-dumping duties on glass containers from the People's Republic China (PRC)

AS0088: Countervailing duties on glass containers from the Republic of Türkiye (Türkiye)

Note to public file

03 November 2026

Business and consumer survey responses

The TRA conducted an online survey of consumers, and upstream and downstream businesses to help us to understand the economic impacts of the tariffs paid on glass containers from the People's Republic of China (PRC) and the Republic of Türkiye (Türkiye). The survey was open from 22 April 2026 to 21 May 2026. This document sets out the evidence received from this survey.

Number of responses and verification

We received 126 responses of which 95 were businesses and 31 were consumers, which were identified from **Q1** Are you a business or a consumer? We reviewed these and removed:

- Responses where only the first question had been completed (*Are you a business or a consumer?*)
- Business responses where the respondent was anonymous or the business identity could not be verified
- Responses from ineligible businesses (e.g. UK producers or foreign producers of engine oils and hydraulic fluids)
- Responses from outside of the UK

Once these responses were removed. We merged responses from the same business. This left 54 business responses and 16 consumer responses.

Business responses for glass containers (54 responses)

After checking, merging, and removing responses as set out above, 54 business responses remained. A summary of the responses is set out below. We have not included the names or personal information of any of the businesses who responded to the survey.

Q2 How did you find out about this survey?*

TRA website	1
Email campaign	40
Social media	1
News story	3
Other (please specify)	11

**Total responses exceed the total number of businesses due to multiple responses from the same businesses.*

Q3 How do glass containers relate to your business?

Three responses were upstream businesses, and 51 responses were from downstream businesses.

Upstream business (3 responses)

Q4 Please describe what your business does.

[The businesses provided details of their activities in the survey, but these have not been disclosed because the information could reveal their identities.]

Q5 To your knowledge, are any products sold by your company used in the manufacture of glass containers?

Two businesses answered “Yes” to this question, one answered “No”.

Q6 Please provide your company’s approximate total sales revenue (in pound sterling) from the last financial year.

£0.1 million to £21 million [The value was provided via questionnaire but has been shown as a range in this note for confidentiality.]

Q7 Roughly what percentage of your total sales from the last financial year were to companies which produce glass containers?

Two businesses said more than 20% of their total sales from the last financial year were to companies which produce glass containers, one business answered, “less than 1%”.

Q8 Approximately how many UK employees does your company have?

1-60 [The exact value was provided via survey but has been shown as a range in this note for confidentiality].

Q9 Please name your site location and number of employee(s) per site, (i.e. location name, number of employees).

[The sites and employee figures were provided via the survey but has not been disclosed because the information in their responses could be commercially sensitive or could reveal their identities.]

Q10 Would a tariff on glass containers from China affect your company and industry

Two businesses answered “Yes” to this question, one business answered “No”.

Q11 Please tell us how tariffs on glass containers from China would affect your company and industry

One business said imposing a tariff could improve competitiveness in the UK market while another business said it would have a negative impact. One business did not answer due to answering ‘No’ in Q10.

Q12 Is there any other information you would like to provide to help us assess the effects of potential tariffs on glass containers from China on the overall economic interest of the UK?

One business supported a tariff said this could help secure jobs in the UK. One business opposed a tariff due to impacts on supply chains and costs. One business did not answer this question.

Q13 Would a tariff on glass containers from Türkiye affect your company and industry

Two businesses answered “Yes” to this question, one business answered “No”.

Q14 Please tell us how tariffs on glass containers from Türkiye would affect your company and industry

One business said imposing a tariff could improve competitiveness in the UK market while another business said it would have a negative impact. One business did not answer due to answering ‘No’ in Q13.

Q15 Is there any other information you would like to provide to help us assess the effects of potential tariffs on glass containers from Türkiye on the overall economic interest of the UK?

One business supported a tariff said this could help secure jobs in the UK, while another opposed a tariff due to impacts on supply chains and costs. One business did not answer this question.

Downstream businesses (51 responses)

The 51 respondents who identified as downstream businesses in **Q3** submitted the following answers.

Q16 Please describe what your business does.

Most were manufacturers of food, drinks, toiletries and pharmaceutical that are packaged in glass containers.

Q17 Does your company import glass containers?

No, we buy from UK producers/retailers	16
Yes, we import	10
Both, import and buy from UK producer(s)/retailer(s)	25

Q18-Q20 Please name your supplier(s) and list your overseas suppliers with their country(ies)

[The business names and countries were provided via the survey but has not been disclosed because the information in their responses could be commercially sensitive or could reveal their identities.]

Q21 Please provide your company's approximate total sales revenue (in pound sterling) from the last financial year.

Responses ranged between £1,000 to £700 million with an average of £45 million.

Q22 Approximately what percentage of your total sales revenue in the last financial year were from sales of glass containers?

Greater than 20%	16
Over 10% up to 20%	1
Over 1% up to 10%	7
Less than 1%	4
Unsure	4
No response	19

Q23 Who do you sell to?

Most respondents said they sold to other businesses and final consumers while one respondent said they sell to other countries.

Q24 Approximately how many UK employees does your company have?

1 to 4,000 employee(s) [The value was provided via questionnaire but has been shown as a range in this note for confidentiality.]

Q25 Please name your site location and number of employee(s) per site, (i.e. location name, number of employees).

[The sites and employee figures were provided via the survey but have not been disclosed because the information in their responses could be commercially sensitive or could reveal their identities.]

Q26 Would there be any substitute products available apart from glass containers for your products/services (such as plastic containers, metal containers)?

Yes, different types of containers can be used for your products/services, please specify	7
Somewhat yes, different types of containers can be used for some of your products/services, please specify types of different containers	8
No, only glass containers can be used for your products/services	15
No response	20

One respondent selected both “No” and “Somewhat yes” options.

Respondents who answered “Yes” or “Somewhat yes” said substitutes may include aluminium, PET, plastic, or tin containers.

Q27 Rank the order in which the following factors apply when considering purchasing glass containers (drag and drop, 1 = most important, and 8 = least important)

Rank	Most Important							Least Important
	1	2	3	4	5	6	7	8
Price	38%	21%	7%	17%	7%	7%	3%	0%
Quality	21%	31%	31%	14%	3%	0%	0%	0%
Type of glass container	14%	10%	21%	10%	14%	24%	3%	3%
Place of manufacture	0%	7%	10%	17%	17%	7%	24%	17%
Design	14%	21%	7%	17%	24%	10%	7%	0%
Materials used for sustainability	0%	3%	14%	14%	21%	24%	24%	0%
Colour	7%	3%	3%	3%	14%	28%	34%	7%
Others	7%	3%	7%	7%	0%	0%	3%	72%

Price and quality are the main factors influencing the purchase of glass containers. Design and container type are less important, while colour, sustainability and where the container is made tend to have less influence on purchasing decisions.

A few respondents provided answers for ‘other’, these include delivery time, purpose for what they are to contain, reputation of supplier, size, and minimum order quantity (MOQ).

Q28 If prices of glass containers were to increase, how would you respond?

Respondents were allowed to select more than one option and there were 32 responses.

Reduce purchases of glass containers	34%
Purchase cheaper glass containers	31%
Purchase same quantity of glass containers	16%
Other, please explain	41%

Most of respondents who selected 'other' mentioned that they would need to pass additional costs on to customers through higher selling prices. Some responses mentioned potential consequences including margin erosion, reduced business viability, adverse effects on exports, substitution towards plastic, and sourcing from alternative or more local suppliers.

Q29 Are your products ever used because of a protected characteristic? Protected characteristics are; age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

Yes	2
No	18
Unsure	12
No response	19

Those who answered "Yes" said older consumers may be impacted.

Q30 Would a tariff on glass containers from China affect your company and industry?

Yes	27
No / not applicable	5
No response	19

Q31 Please tell us how tariffs on glass containers from China would affect your company and industry

Three respondents were broadly in favour of tariffs, claiming it would level the playing field. 18 respondents were against tariffs, arguing it would lead to higher prices for consumers and be detrimental to smaller businesses. Five respondents gave neutral responses to this question, 24 respondents did not answer this question.

Q32 Is there any other information you would like to provide to help us assess the effects of tariffs on glass containers from China on the overall economic interest of the UK?

Responses included the following points:

- There were concerns about raising tariff costs, leading to lower available jobs and domestic businesses struggling. With the harsh business climate: i.e. raising energy costs, it could lead to further production of plastic instead, which is more damaging
- Some respondents explained how China brings unfair competition, so tariffs could be beneficial

Q33 Would a tariff on glass containers from Türkiye affect your company and industry?

Yes	11
No / not applicable	20
No response	19

Q34 Please tell us how tariffs on glass containers from Türkiye would affect your company and industry

Comments were similar to a tariff on Chinese imports. Nine businesses answered to this question. Seven respondents argued it would lead to higher prices for consumers and be detrimental to smaller businesses. Two respondents gave neutral responses to this question.

Q35 Is there any other information you would like to provide to help us assess the effects of tariffs on glass containers from China on the overall economic interest of the UK?

There were concerns about higher duties leading to a harsher business climate, though to a slightly lesser extent compared to duties against China, due to the volume produced in Türkiye.

Q36 In your experience are there any notable differences in glass containers from China and/or Türkiye compared to those from other countries including the UK (e.g. in terms of price, quality or characteristics)?

There were a wide range of responses, however the majority agreed that glass containers from China were often cheaper or of lower quality. Glass containers from Türkiye were also deemed cheaper by the respondents, but quality was more inconsistent.

Consumer responses for glass containers (16 responses)

After checking and removing responses as set out above, there were 16 remaining responses from consumers. These are set out below.

Q57 How did you find out about this survey?

News story	3
Email from the TRA	3
Social media	9
Other (please specify)	0

One respondent said both social media and news story.

Q58 What type of glass containers do you buy, or would you consider buying?

Jar / Ramekin (wide neck)	2
Bottle (narrower neck than body)	6
Both bottle (narrower neck than body) and Jar / Ramekin (wide neck)	7
Other	1

Respondent who selected ‘other’ did not specify type of glass containers.

Q59 Do you typically purchase empty glass containers as a standalone product or do you mostly purchase glass containers which have been filled with other products from a store?

I purchase empty glass containers	6
I purchase glass containers which have been filled with other products	10

Q60 How often do you buy glass containers?

Occasionally	4
Very often	12

Q61 Rank the following factors in terms of importance when you are buying glass containers.

Rank	Most Important							Least Important
	1	2	3	4	5	6	7	8
Price	50%	21%	7%	0%	14%	7%	0%	0%
Quality	29%	43%	14%	14%	0%	0%	0%	0%
Type of glass container	7%	14%	36%	0%	21%	7%	14%	0%
Place of manufacture	7%	21%	0%	7%	7%	21%	36%	0%
Design	0%	0%	29%	36%	14%	21%	0%	0%
Materials used for sustainability	7%	0%	7%	21%	36%	21%	7%	0%
Colour	0%	0%	7%	21%	7%	21%	43%	0%
Others	0%	0%	0%	0%	0%	0%	0%	100%

Respondents consistently ranked price and quality as the most important factors. The type and design of the container had a moderate influence, whereas its place of manufacture, sustainability characteristics and colour were generally less important.

None of respondents provided the detail for selecting 'other'

Q62 Do you use glass containers because of a protected characteristic? Protected characteristics are: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

No	14
Unsure	2

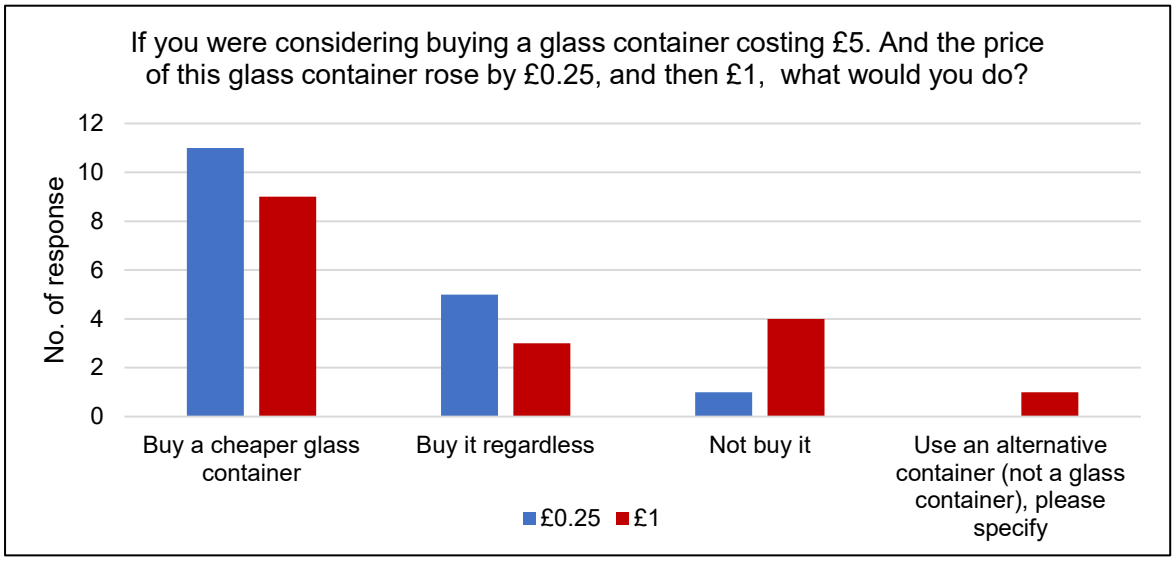
Q63 Which statement best describes how you would decide to buy glass containers?

I would buy it if the quality seems good (value-driven buyer)	7
I would compare it with other containers (comparison shopper)	5
I would buy it mainly because it is cheap (price-driven buyer)	3
I would buy whichever is easily available, price would not matter much (low price sensitivity buyer)	1

Q64 Would you buy a particular glass containers or go for the lowest priced products which meets your requirements?

Buy a particular glass container that you planned to buy	8
Buy the lowest priced glass container that meets my requirements	8

Q65-Q66 If you were considering buying glass container costing £5, and the prices of this product rose by £0.25 and £1, what would you do?



Annex A: Survey questions

Q1 *Are you a business or a consumer?*

If **Q1** answer is “Business”

Q2 *How did you find out about this survey?*

Q3 *How do glass containers relate to your business?*

If **Q3** answer is “Upstream business”

Q4 *Please describe what your business does?*

Q5 *To your knowledge, are any products sold by your company used in the manufacture of glass containers?*

Q6 *Please provide your company’s approximate total sales revenue (in pound sterling) from the last financial year.*

Q7 *Roughly what percentage of your total sales from the last financial year were to companies which produce glass containers?*

Q8 *Approximately how many UK employees does your company have?*

Q9 *Please name your site location and number of employee(s) per site, (i.e. location name, number of employee).*

Q10 *Would a tariff on glass containers from China affect your company and industry?*

Q11 *Please tell us how tariffs on glass containers from China would affect your company and industry*

Q12 *Is there any other information you would like to provide to help us assess the effects of potential tariffs on glass containers from China on the overall economic interest of the UK?*

Q13 *Would a tariff on glass containers from Türkiye affect your company and industry?*

Q14 *Please tell us how tariffs on glass containers from Türkiye would affect your company and industry*

Q15 *Is there any other information you would like to provide to help us assess the effects of potential tariffs on glass containers from Türkiye on the overall economic interest of the UK?*

If **Q3** answer is “Downstream business”

Q16 *Please describe what your business does.*

Q17 *Does your company import glass containers?*

Q18-Q20 *Please name your supplier(s) and list your overseas suppliers with their country(ies)*

Q21 *Please provide your company’s approximate total sales revenue (in pound sterling) from the last financial year.*

Q22 *Approximately what percentage of your total sales revenue in the last financial year were from sales of glass containers?*

Q23 *Who do you sell to? (Other businesses/final consumers, etc.)*

Q24 *Approximately how many UK employees does your company have?*

Q25 *Please name your site location and number of employee(s) per site, (i.e. location name, number of employee).*

Q26 *Would there be any substitute products available apart from glass containers for your products/services (such as plastic containers, metal containers)?*

Q27 *Rank the order in which the following factors apply when considering purchasing glass containers.*

Q28 *If prices of glass containers were to increase, how would you respond?*

Q29 *Are your products ever used because of a protected characteristic? Protected characteristics are; age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.*

Q30 *Would a tariff on glass containers from China affect your company and industry?*

Q31 *Please tell us how tariffs on glass containers from China would affect your company and industry*

Q32 *Is there any other information you would like to provide to help us assess the effects of tariffs on glass containers from China on the overall economic interest of the UK?*

Q33 *Would a tariff on glass containers from Türkiye affect your company and industry?*

Q34 *Please tell us how tariffs on glass containers from Türkiye would affect your company and industry*

Q35 *Is there any other information you would like to provide to help us assess the effects of tariffs on glass containers from Türkiye on the overall economic interest of the UK?*

Q36 *In your experience are there any notable differences in glass containers from China and/or Türkiye compared to those from other countries including the UK (e.g. in terms of price, quality or characteristics)?*

If **Q3** answer is “None of above or unsure”

Q37 *Please describe what your business does.*

Q38 *Does your company import glass containers?*

Q39-Q40 *Please name your supplier(s) and list your overseas suppliers with their country(ies)*

Q41 *Please provide your company’s approximate total sales revenue (in pound sterling) from the last financial year.*

Q42 *Approximately what percentage of your total sales revenue in the last financial year were from sales of glass containers?*

Q43 *Who do you sell to? (Other businesses/final consumers, etc.)*

Q44 *Approximately how many UK employees does your company have?*

Q45 *Please name your site location and number of employee(s) per site, (i.e. location name, number of employee).*

Q46 *Would there be any substitute products available apart from glass containers for your products/services (such as plastic containers, metal containers)?*

Q47 *Rank the order in which the following factors apply when considering purchasing glass containers*

Q48 *If prices of glass containers were to increase, how would you respond?*

Q49 *Are your products ever used because of a protected characteristic? Protected characteristics are; age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation*

Q50 *Would a tariff on glass containers from China affect your company and industry?*

Q51 *Please tell us how tariffs on glass containers from China would affect your company and industry*

Q52 *Is there any other information you would like to provide to help us assess the effects of potential tariffs on glass containers from China on the overall economic interest of the UK?*

Q53 *Would a tariff on glass containers from Türkiye affect your company and industry?*

Q54 *Please tell us how tariffs on glass containers from Türkiye would affect your company and industry*

Q55 *Is there any other information you would like to provide to help us assess the effects of potential tariffs on glass containers from Türkiye on the overall economic interest of the UK?*

Q56 *In your experience are there any notable differences in glass containers from China and/or Türkiye compared to those from other countries including the UK (e.g. in terms of price, quality or characteristics)?*

---

*If **Q1** answer is "Consumer"*

Q57 *How did you find out about this survey?*

Q58 What type of glass containers do you buy, or would you consider buying?

Q59 Do you typically purchase empty glass containers as a standalone product or do you mostly purchase glass containers which have been filled with other products from a store?

Q60 How often do you buy glass containers?

Q61 Rank the following factors in terms of importance when you are buying glass containers.

Q62 Do you use glass containers because of a protected characteristic? Protected characteristics are: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

Q63 Which statement best describes how you would decide to buy glass containers?

Q64 Would you buy a particular glass containers or go for the lowest priced products which meets your requirements?

Q65 If you were considering buying a glass container costing £5, and the prices of this product rose by £0.25, what would you do?

Q66 If you were considering buying a glass container costing £5, and the prices of this product rose by £1, what would you do?